

Today, I would like to introduce to you the Central and Unified Platform for Transitional Housing - "TH-E" and its usage. The online application process is very simple. Once you enter the Platform, first select the language in the upper right corner. Then, read the statements and click "Agree and Continue". Next, you need to select the method for submitting the application form. You may choose to directly fill in the application form online, or fill in a paper application form and scan it in PDF format or capture the images of the paper form and upload. After that, you need to complete a simple verification, select "I have read and understood the above guidelines" and click "Continue."

In Part I of the form, first select whether you are a Category A applicant or a Category B applicant, and fill in your personal information. Next, indicate your project preference with a minimum of one and a maximum of three. Then, provide details about your current residence including residential address, flat size, duration of stay, etc. You also have to fill in the information about your family member(s). If there are any special mobility needs, you may indicate as well. Applicants could also provide information of the referral organization as appropriate. After filling in the application form, you should review the information to ensure its accuracy. You must first read the "Declaration and Undertaking by the Applicant". After you have read and understood it, select "I have read, understood and agreed to comply with the above Declaration and Undertaking". You can click "Verify mobile number" and fill in the one-time password received via SMS on the mobile phone. After that, click "Confirm and Submit". Upon completing the above steps, you will receive an application number and also immediately an SMS with the application number. The operating organisation of the transitional housing project may contact you later. At that time, you should submit documents and declarations to the operating organisation according to the Checklist of Supporting Documents. Before leaving the Platform, you may capture the relevant screen or print out the information. When the operating organisation completes the assessment and inputs the application result in "TH-E", the applicant will also receive an SMS with the application result.

"TH-E" allows users to enquire about the application status. You can enquire by using the application number or the number of your identity document. After inputting the relevant information, click "Continue" and perform a simple verification, then the application result will appear. There are four main application results: namely Application Submitted; Successful Application; Unsuccessful Application; or No Relevant Record. If it is the last one, you should check if any incorrect information has been inputted.